

## Quality & Environmental Policy Statement

Trafalgar Scientific Ltd aims to provide products and services to its customers which fully satisfies all their requirements and any legal and statutory conditions. We also aim to protect the environment, fulfil the organisations environmental compliance obligations and continually improve the environmental management system to enhance environmental performance.

We operate a Quality and Environmental Management System which meets the requirements of ISO 9001, ISO 13485 and ISO14001

Our Quality and Environmental Management System is developed and embraced by everyone in our organisation. Our systems and controls have been developed based on risks and opportunities to our business and to our environmental performance. We operate a system of reviews and communications which helps us to monitor our performance and helps us implement improvements when appropriate, taking into account feedback from both our employees and our customers and any other relevant stakeholders.

Our mission is summed up as a QUEST for Excellence.

**Q**uality – Providing a quality service comes from...

**U**nderstanding – Understanding a customer's needs, and understanding our quality system

**E**xcellence – Striving for excellence in everything we do

**S**ervice – Providing an outstanding service

**T**raining – Continually learning and developing.


Signed: 

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Position: OPERATIONS

Date: 10.6.2019

Review Date: 10-6-2020

Doc Number: 7	Issue Number: 2	Date: 10/6/19	Approved: AT 
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